

HOHNER ACCORDION SERVICE FORM

Please print and fill out this form. Complete all of the steps. *Por favor imprima y llene esta formulario completar todos los pasos.*

STEP 1: NAME AND ADDRESS

NAME _____ TELEPHONE _____

ADDRESS _____ EMAIL _____

APT/STE _____

CITY/ST/ZIP _____

STEP 2: SERVICE REQUESTS

If there are any specific issues that need special attention, please explain below. *Si hay problemas en especifico que necesita atención especial, por favor apliqué abajo.*

STEP 3: ESTIMATION FEE

Estimation fee is \$50. Choose payment option below. **Payment is required. Service will not be performed without payment.**
El Costo del estimado es de \$50. Escoja opcion de pago. Pago es requerido. No haremos ningun tipo de servicio sin pago por adelantado.

Credit Card (Visa, MasterCard, Discover, American Express)

Credit Card # _____ Expiration Date _____ CVV # _____

Billing Address (if different than shipping address) _____

Check or Money Order Enclosed (Please make \$50 check payable to KHS America)

The estimation fee is non-refundable. Your accordion will be assessed for repairs by a certified Hohner accordion technician. You will be contacted within 10 days with an itemized list of service charges for your approval. If the service offer is accepted, the \$50 estimate fee will be credited to the total service amount charged. No service will be performed without customer approval.

El costo del estimado no es retornable. Su acordeon sera reparado por un tecnico certificado de Hohner. Usted sera contactado en 48 horas con una lista del costo sobre el servicio si usted lo aprueba. Si el servicio es aceptado, Los \$50 Dolares sera un credito para el costo total del servicio. No se realizara ningun servicio sin el consentimiento del cliente.

STEP 4: SHIP YOUR ACCORDION

- 1) Obtain a free shipping label and return authorization number by contacting our Service Center at 800-446-6010 or service.usa@khsmusic.com.
- 2) Confirm that your package contains 1) your accordion, 2) this completed form and 3) payment.
- 3) Tightly pack your accordion. It should not move within the shipping box.
- 4) Using a heavy marker, write return authorization number on the outside of the shipping carton. Accordions received without the return authorization number will be refused.
- 5) Send accordion to the following address:

**KHS AMERICA
ATTN: HOHNER REED SERVICES
12020 VOLUNTEER BLVD.
MT. JULIET, TN 37122**